



How we work.

We will arrange an initial assessment meeting with you in your own home or at a mutually agreed venue, where we will spend time listening to your concerns and worries. We'll discuss the priority issues and will work out how we can help.

paperweight

Guide. Advocate. Resolve.

To access our free services or to make a donation to support our work, please call **0330 174 4300**; email **info@paperweight.org.uk** or visit **paperweight.org.uk**

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Guide. Advocate. Resolve.

“Without that crucial support from Paperweight, I would have been lost.”



General Information

Paperweight in your corner...

We're here to help you sort out financial, legal or administrative matters when you're finding it difficult or impossible to cope. Often people come to us at a time of crisis – for example, after a bereavement, during separation or divorce, or when trying to cope with increasing frailty. The burden of dealing with the practicalities of paperwork and bureaucracy can start to feel intolerable – we are here to help anybody in the Jewish community who feels the pressure is just getting too much. Our service is free of charge.

Paperweight offers time, guidance, confidentiality, experience and a good deal of common sense. Our aim is to steer you towards independence and give you the confidence to carry on with your life.

Call our Helpline today on **0330 174 4300** or email **info@paperweight.org.uk** and we will take you through everything you need to know.

Somebody in your corner...

These are some of the areas we can help with:



Financial

Money troubles can be a lot more manageable with someone by your side.

Financial problems can be among the most stressful and seemingly impossible to solve problems that you can have. It may be that you are mired in debt, or that you find all the administration and managing of money overwhelming. The most important thing is that you don't bury your head in the sand. There is always a way through.

We are the only Jewish charity to be accredited by the Financial Conduct Authority (FCA) which means we are also permitted to discuss and negotiate 'regulated' debt which includes mortgage and credit card providers. We are here to provide expert help in order to assist you to regain control of your affairs.



Legal

The legal process can be complicated and intimidating – we'll help you navigate it.

You can find yourself involved in a civil legal process, in a family law matter such as divorce or child custody, or a purely financial issue with huge domestic repercussions, such as home repossession or debt. It can be difficult to understand, complicated and certainly very worrying.



Welfare Benefits

Benefits are there to help you – don't miss out.

It is very easy to miss out on benefits to which you are entitled and need, either through ignorance or an off-putting, complicated application process. Even beyond this, unfair treatment of applications will often merit an appeal.

We can clarify your entitlements, help in completion of the applications, especially where an unwitting incorrect answer can have very negative consequences. Further down the line, we can assist with appeals against reductions or cessation of benefits.



Paperlite

When you need a regular helping hand...

Paperlite is our service for those who want some light-touch help on a regular basis. Just a small monthly contribution will cover a two hour monthly maintenance visit.

Paperlite is appropriate for those who, for a variety of reasons, need on-going support with their paperwork.