

# Here to Help



**Our door is always open  
to help our community**

**paperweight**

**Guide. Advocate. Resolve.**

0330 174 4300 [info@paperweight.org.uk](mailto:info@paperweight.org.uk) [paperweight.org.uk](http://paperweight.org.uk)

# Paperweight: Here to Help

**Our door is always open to help our community – lifting the weight of all the paperwork and bureaucracy which fills our lives and sometimes is too much to handle alone.**

## WHO WE ARE

Paperweight is a voluntary sector charity which is the Jewish Community's Advice Centre, offering free, tailored guidance and practical support across a wide range of legal, financial, welfare and administrative matters. We aim to help those in the Jewish community who are vulnerable and struggling with the admin of life, offering time, expertise and personal attention to empower them to regain control of their problems and continue with confidence.

## IN A NUTSHELL

Our help spans a wide range of areas including, but not limited to: welfare benefits, such as claims and appeals; debt; housing; family; employment; LPAs/deputyships/appointeeship; post-death practical support; navigation of the social care system and help with paperwork.

Recent FCA accreditation allows the Paperweight Money Advice Team to provide substantive debt advice, including negotiating with creditors and establishing affordable repayment plans. All debt guidance will include income maximisation to ensure clients apply for all benefits to which they may be entitled and maximise work potential.

Our caseworkers are trained to communicate sensitively and effectively with all clients, including those who have suffered bereavement or relationship breakdown, as well as those struggling with mental or physical disabilities.

## ONE OF A KIND

The attention we provide is not at arm's length. Where required, we will sit in on meetings with professionals, help compile dossiers of documents, work with a client in completing questionnaires and application forms – in short, see the job through.



The Paperweight Trust is authorised and regulated by the Financial Conduct Authority – FRN 973164

## HERE TO LIFT THE WEIGHT

We understand the cultural and religious needs of the Jewish community and will always assist in complete confidence through many of life's difficult times and if for some reason, we are unable to help, we can refer you to someone or somewhere who can.

## IN PRIVATE

Our service is confidential, impartial, non-judgemental and non-political. All Paperweight records are stored on a database, fully compliant with GDPR. No information is shared with third parties without explicit client permission.

## WE ARE HERE

Client meetings can take place face-to-face, either in the client's own home or in one of our offices. Alternatively, our free-of-charge services are also accessible by telephone and online.

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**Paperweight can be contacted by telephone or online:**

**National Helpline 0330 174 4300**

Monday to Thursday 9.30am to 5.00pm

Friday 9.30am to 1.30pm

Email [info@paperweight.org.uk](mailto:info@paperweight.org.uk)

Website and referral form

[paperweight.org.uk](http://paperweight.org.uk)

 [instagram.com/paperweighttrustlondon](https://www.instagram.com/paperweighttrustlondon)

 [facebook.com/WeArePaperweight](https://www.facebook.com/WeArePaperweight)

 [the-paperweight-trust-63496029a](https://www.linkedin.com/company/the-paperweight-trust-63496029a)

 [PWtrust85](https://twitter.com/PWtrust85)

# paperweight

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